

MakelaarChat.nl Privacy Policy

MakelaarChat.nl is part of the Inpresif Media Group which includes SocialSource.nl, ChatbotDojo.com, Chattemplates.com, BotProphet.com and ChatbotShop.net. This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

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What data do we collect?

MakelaarChat.nl collects the following data:

- Personal identification information (Name, Email address)
- When you enter your API Data in our protected Admin area, we will store that data in our protected database, on a SSL protected, encrypted server.

How do we collect your data?

You directly provide MakelaarChat.nl with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email/chat.
- Use or view our website via your browser's cookies.

MakelaarChat.nl may also receive your data indirectly from the following sources:

- Google Analytics
- Inpresif Matomo Statistics
- Facebook Pixel (only when acceptor in the cookie settings)

How will we use your data?

MakelaarChat.nl collects your data so that we can:

- Process your order, manage your account.
- Email you with special offers on other products and services we think you might like.
- Send you a message via Messenger
- Help you using dynamic content in your ManyChat flows

If you agree, MakelaarChat.nl will share your data with our partner companies so that they may offer you their products and services.

- **We do NOT share you data with anybody.**

When MakelaarChat.nl processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

MakelaarChat.nl securely stores your data at the servers of Vacares via an SSL encrypted server. The location of these servers is Memphis, TN.

MakelaarChat.nl will keep your personal data preferences for as long as you are registered in our program. Once this time period has expired or when you want to unregister from our service, we will delete your data by your request by deleting the records from our database.

Marketing

MakelaarChat.nl would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

- **We only send our own offers, we do not share any of your data**

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop MakelaarChat.nl from contacting you for marketing purposes or giving your data to other members of the Inpresif Media Group.

If you no longer wish to be contacted for marketing purposes, please go to our website and change your cookie settings at the footer of the main page.

What are your data protection rights?

MakelaarChat.nl would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request MakelaarChat.nl for copies of your personal data. We may charge you a small fee for this service.

The right to rectification - You have the right to request that MakelaarChat.nl correct any information you believe is inaccurate. You also have the right to request MakelaarChat.nl to complete information you believe is incomplete.

The right to erase - You have the right to request that MakelaarChat.nl erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request that MakelaarChat.nl restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to MakelaarChat.nl's processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that MakelaarChat.nl transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our;

Email: soso@socialsource.nl

Write to us: Valkenboskade 645, 2563JH, Den Haag, NL

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org

How do we use cookies?

MakelaarChat.nl uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** - MakelaarChat.nl uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** - MakelaarChat.nl uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. MakelaarChat.nl sometimes shares some

limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The MakelaarChat.nl website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

MakelaarChat.nl keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 8/24/2019.

How to contact us

If you have any questions about MakelaarChat.nl's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email: soso@socialsource.nl

Write to us: Valkenboskade 645, 2563JH, Den Haag, NL

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that MakelaarChat.nl has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

